

FirstPort Surveying Services: by professionals, for professionals

EXPERT MAINTENANCE SERVICES THAT KEEP YOUR PROPERTY ASSETS IN GOOD ORDER

Left unchecked, wear, tear, damage and natural ageing will accelerate over a building or development's lifespan. Inside and out, there are also the plans you make for improvement, modernisation and extension – all governed by the complex legal, regulatory, environmental, insurance and Health & Safety frameworks you must work within.

That's why it makes sense to work with a property maintenance management partner able to shoulder the proactive and reactive maintenance burden. Our surveying services give you the nationally-available resources, skills and experience that really do put the spick in span – for improved operational efficiency, a longer property lifecycle and an enhanced resident experience.

More than just bricks and mortar

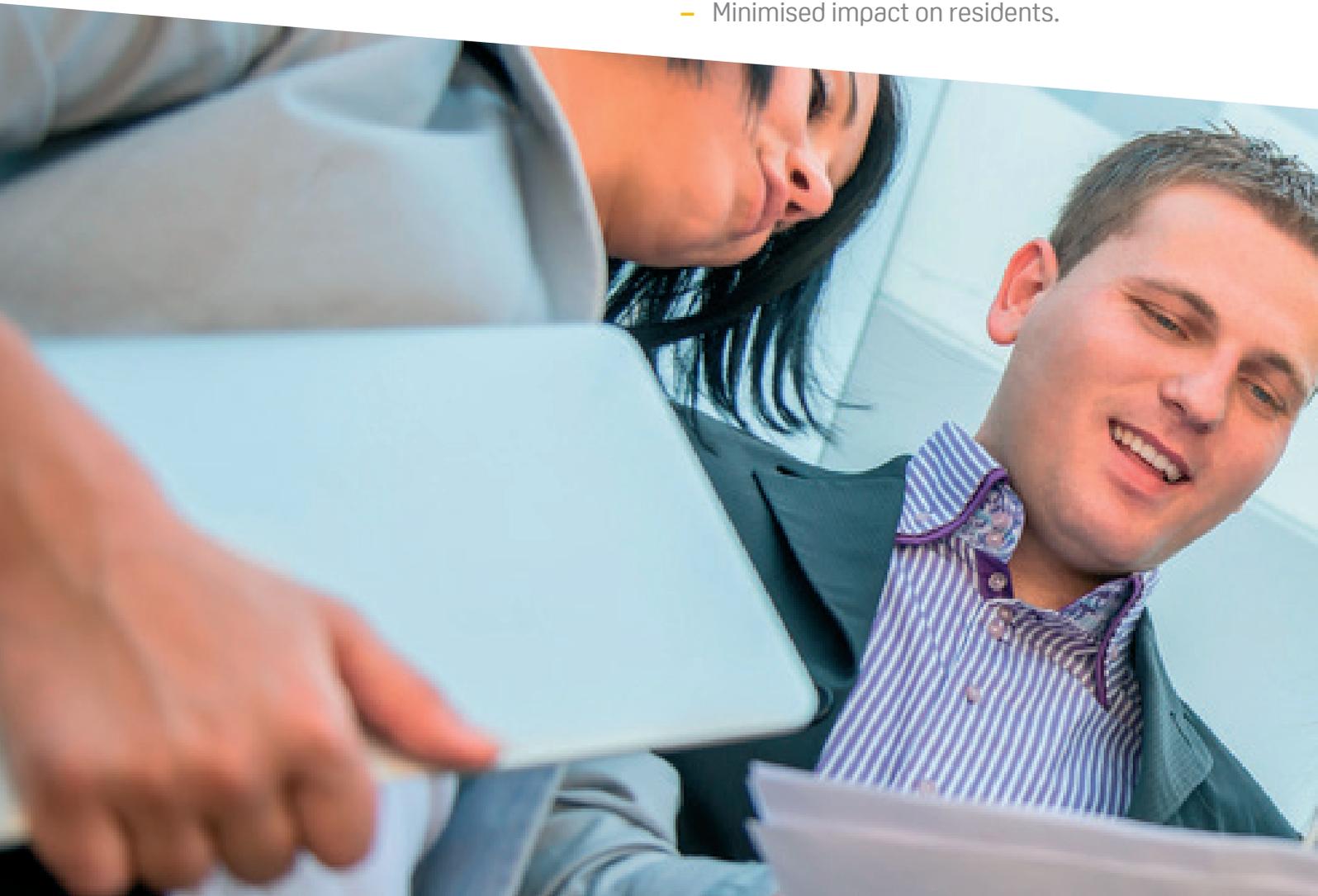
Welcome to FirstPort Surveying Services

From lifts, stairwells, gates, pumps and HVAC to landscaping, décor, security systems and infrastructure, your development properties can take a hammering over time that's sometimes expensive – and often complex. At FirstPort, we have the full deck of specialist surveying and maintenance resources that enable you to plan for the future and respond to the sudden. As the UK's most experienced property manager, we'll develop the fully-compliant, high quality surveying and maintenance schedule that's right for your assets – regardless of size or location – and that sympathetically minimises disruption for residents.

How do you benefit?

While others may outsource, our surveyors are all our own and each is RICS or Chartered Institute of Building (CIOB) qualified. Whether assisting your existing property manager or running your surveying and maintenance services directly, we have proven expertise across asset management planning, reactive maintenance, major works and licence to alter. The benefits of working with FirstPort Surveying Services include:

- Proactive planning and lifecycle optimisation
- Alignment of routine maintenance and inspection routines
- Technical skills and resources
- Rigorous compliance and risk management covering all duties
- All-party liaison from loss adjusters to local authorities
- Strong Health & Safety and site standards
- Management reporting for legal, regulatory, environmental and local authority requirements
- Expert budgetary planning
- Minimised impact on residents.



Focus on what you do best...

- Our surveying services release your capacity so you can better focus on your core property business
- We deliver the resilient properties and well-maintained communal environments that keep assets appealing and residents happy
- Help you protect the long-term underlying value of your property assets.



Boost your efficiency...

- Our size means we can generate significant economies of scale that go straight to your bottom line – particularly when it comes to major works
- We operate thorough management reporting that delivers superior control and improved decision making
- We manage down the cost impact of unexpected events and collateral damage – whether by bad weather, accident, fire or flood.

Compliance reliance...

- Surveying is a core in-house competency so we can identify then reduce your property risk exposures
- Our Health & Safety system and processes are specifically designed for large-scale property maintenance
- We deliver expert surveying liaison across the entire engineering, legal, environmental, regulatory, local authority, insurance and contractor framework.





We are FirstPort

FirstPort is the UK's premier property management group, spanning 180,000 homes across 3,700 developments in the residential, retirement and luxury markets. With a 30-year track record, we offer homebuilders and institutional investors a uniquely scalable combination of residential property planning, management and maintenance that blends national reach with local knowledge – and a personal touch.

With expert surveying teams and unparalleled technical capability, our integrated service adds value to every stage of your property development lifecycle. This seamless approach to property management translates into a superior customer experience that delivers reliability, transparency and exceptional value for money. We aim to make life easier for our customers: providing a local, trusted and responsive service for residents that delivers not just bricks and mortar – but a place they love to call home.

Like to explore more?

If you would like to learn how FirstPort can deliver superior on-demand care for your building and property assets, then come and talk to us.



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