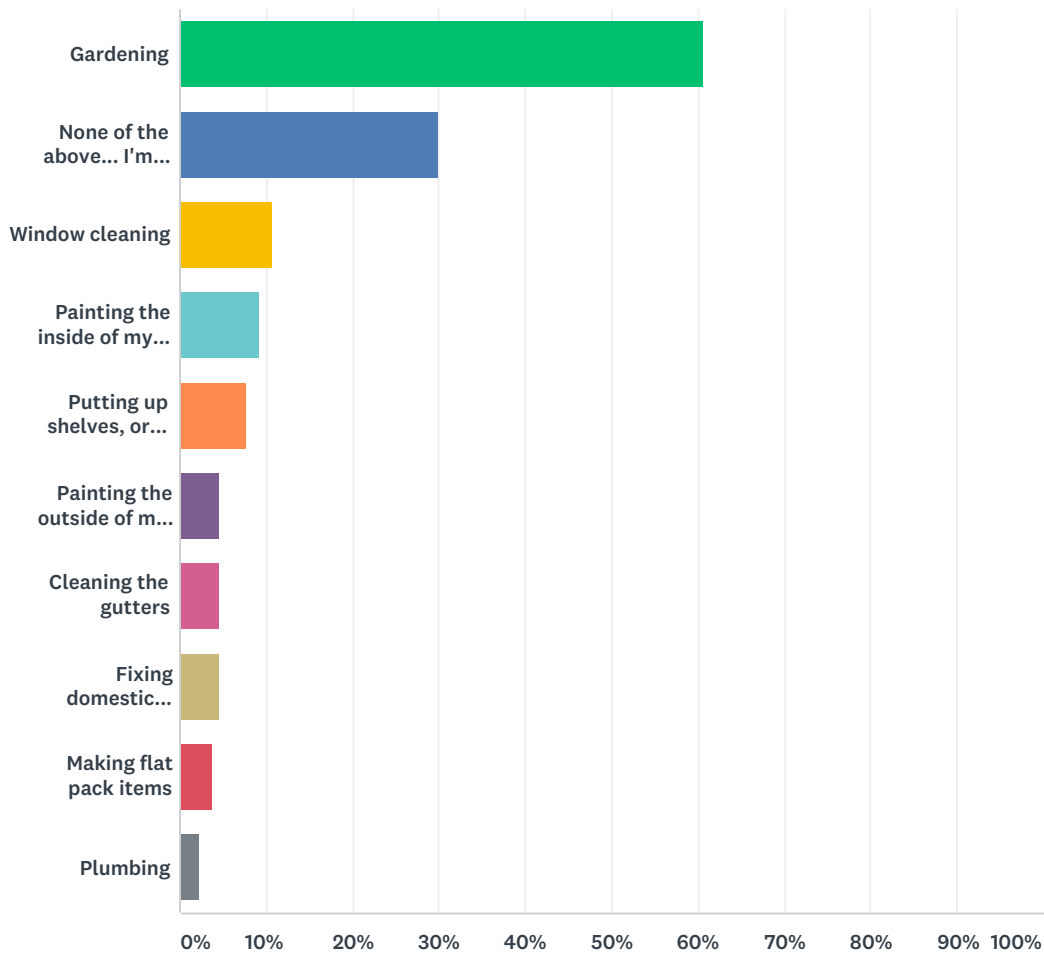


## Q1 Will you be doing any of these activities during the next Bank Holiday? (Tick all that apply)

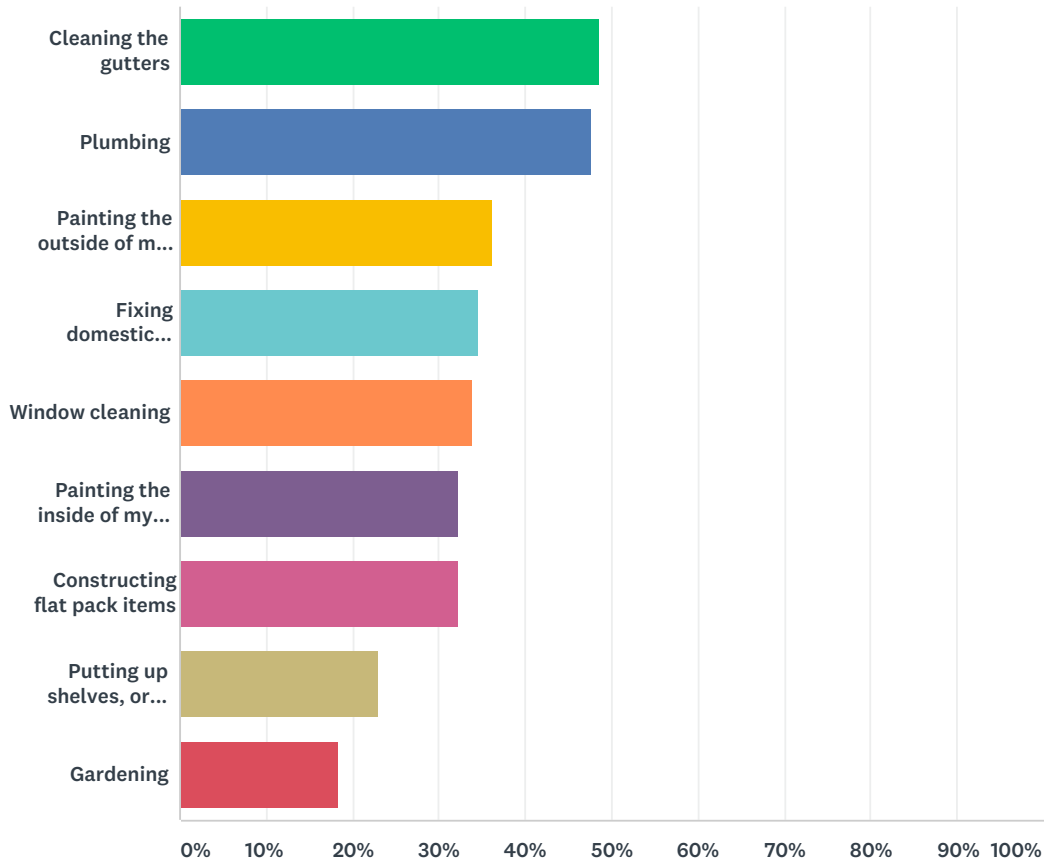
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Gardening	60.77%	79
None of the above... I'm working	30.00%	39
Window cleaning	10.77%	14
Painting the inside of my home	9.23%	12
Putting up shelves, or similar	7.69%	10
Painting the outside of my home	4.62%	6
Cleaning the gutters	4.62%	6
Fixing domestic appliance problems	4.62%	6
Making flat pack items	3.85%	5
Plumbing	2.31%	3
Total Respondents: 130		

## Q2 Which DIY jobs do you most dislike? (Tick all that apply)

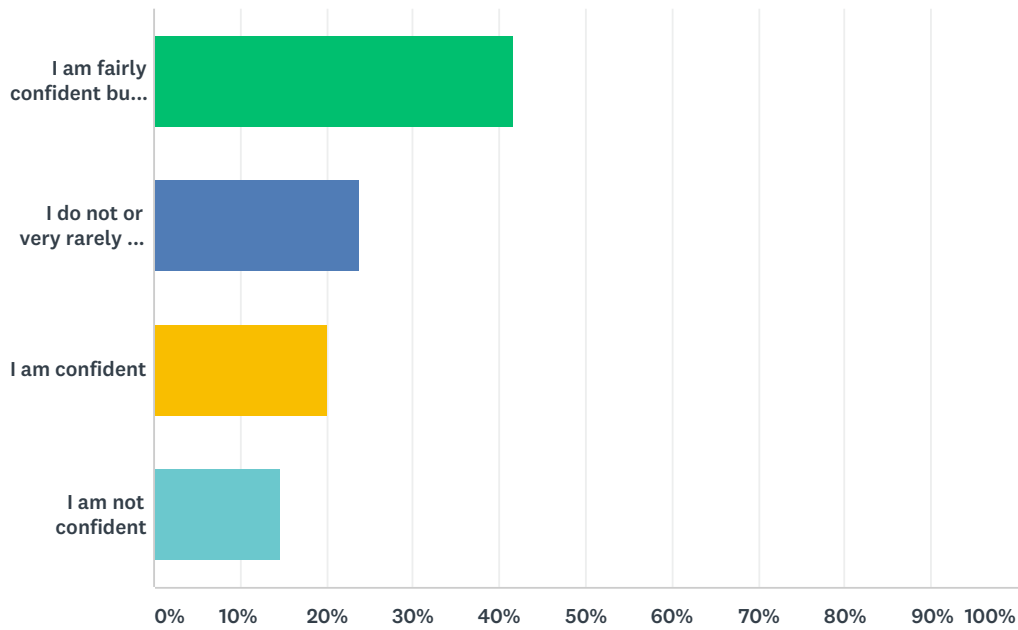
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES
Cleaning the gutters	48.46% 63
Plumbing	47.69% 62
Painting the outside of my home	36.15% 47
Fixing domestic appliance problems	34.62% 45
Window cleaning	33.85% 44
Painting the inside of my home	32.31% 42
Constructing flat pack items	32.31% 42
Putting up shelves, or similar	23.08% 30
Gardening	18.46% 24
Total Respondents: 130	

### Q3 How would you describe your DIY skills?

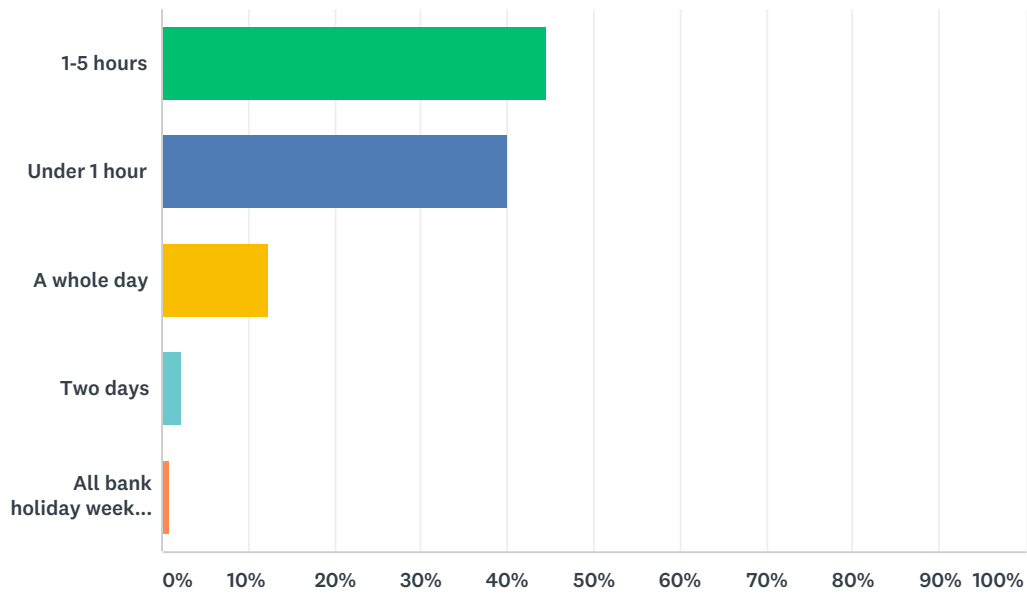
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
I am fairly confident but could improve	41.54%	54
I do not or very rarely do DIY	23.85%	31
I am confident	20.00%	26
I am not confident	14.62%	19
<b>TOTAL</b>		<b>130</b>

## Q4 How many hours will you spend doing DIY this coming bank holiday?

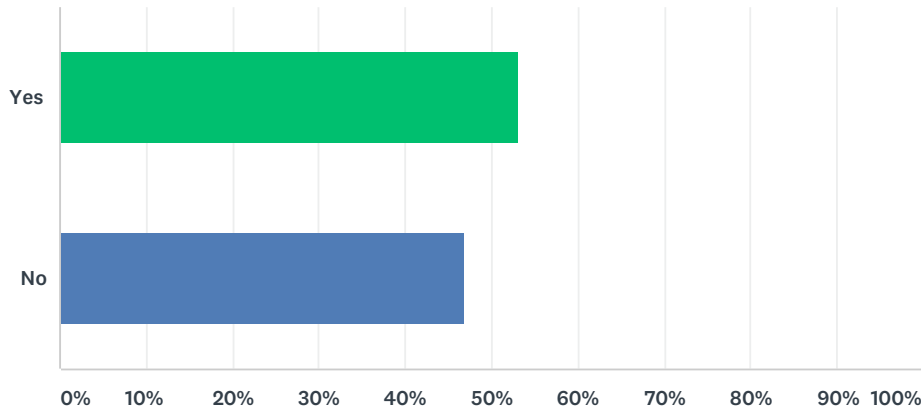
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
1-5 hours	44.62%	58
Under 1 hour	40.00%	52
A whole day	12.31%	16
Two days	2.31%	3
All bank holiday weekend (three days)	0.77%	1
<b>TOTAL</b>		<b>130</b>

### Q5 Do you currently pay a professional to do one or more services in your home?

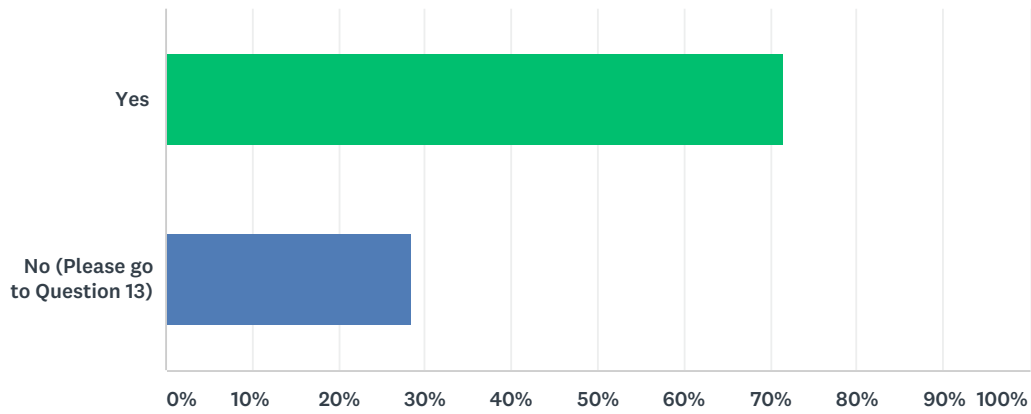
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	53.08%	69
No	46.92%	61
TOTAL		130

## Q6 Do you own a house or a flat?

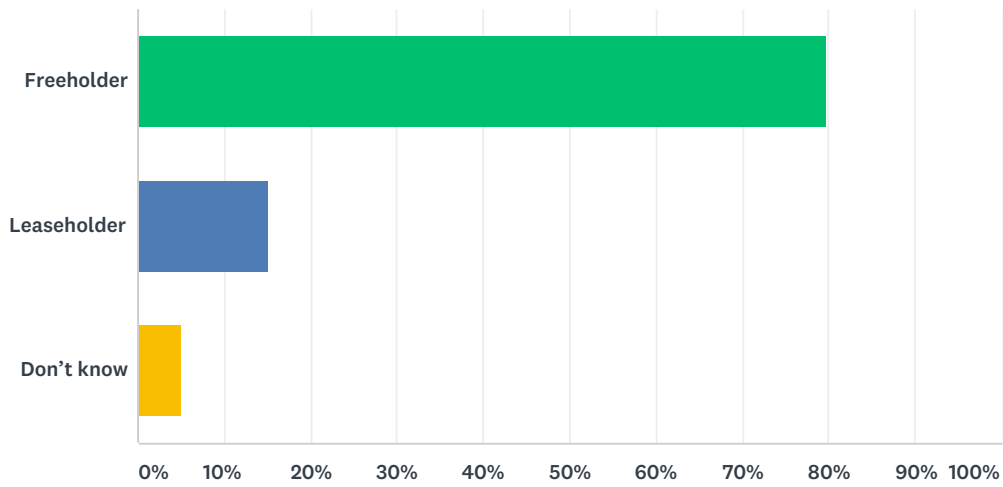
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	71.54%	93
No (Please go to Question 13)	28.46%	37
TOTAL		130

## Q7 As a property owner, do you know if you are a freeholder or a leaseholder?

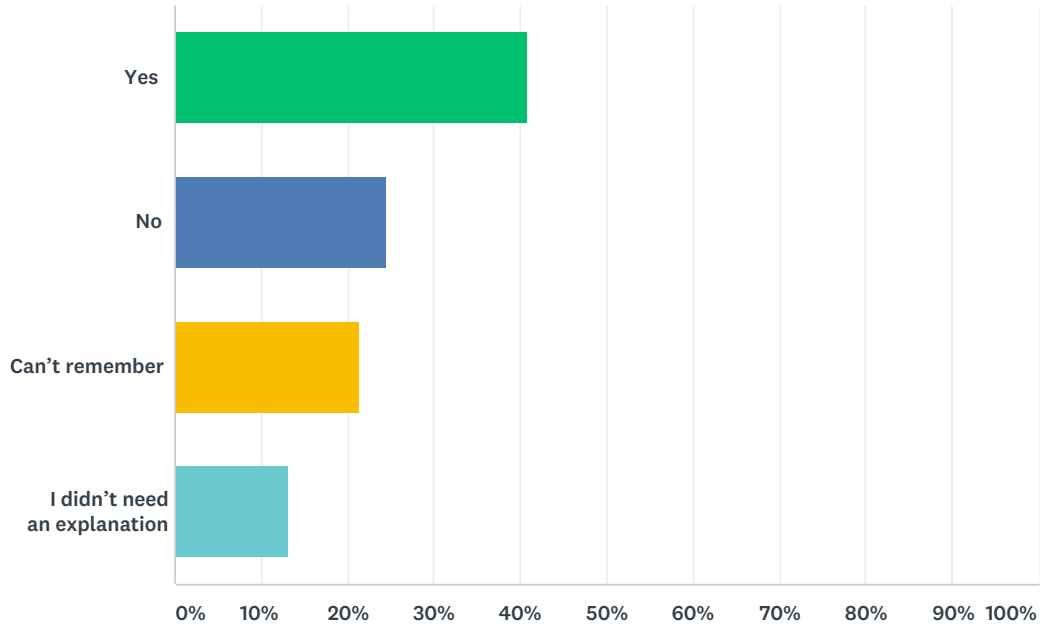
Answered: 99 Skipped: 31



ANSWER CHOICES	RESPONSES	
Freeholder	79.80%	79
Leaseholder	15.15%	15
Don't know	5.05%	5
TOTAL		99

### Q8 When you bought your property, did an advisor (such as an estate agent or solicitor) explain what your rights and responsibilities are as a homeowner?

Answered: 98 Skipped: 32

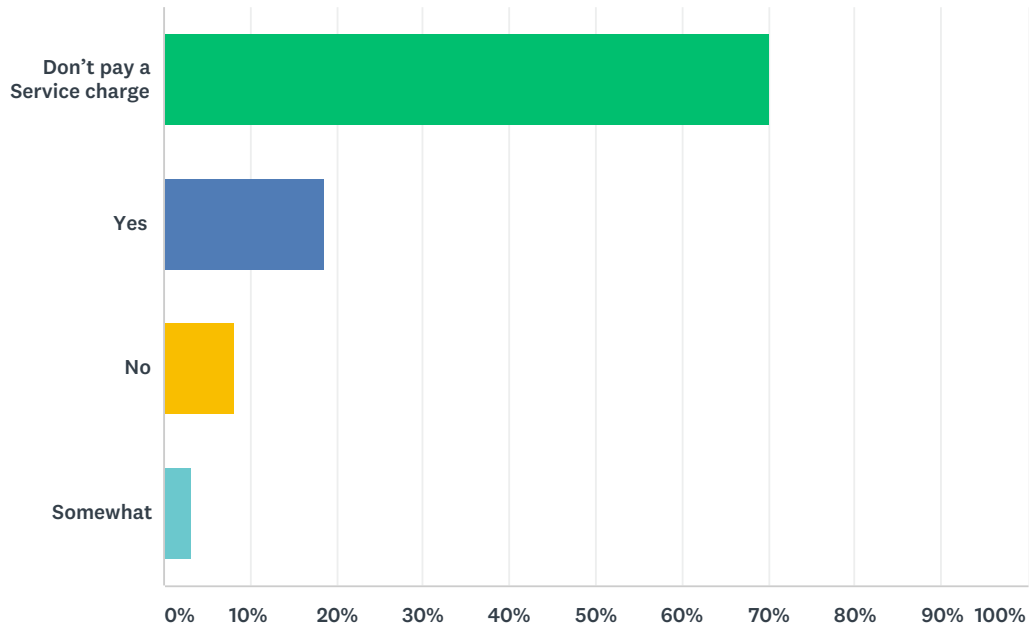


ANSWER CHOICES	RESPONSES	
Yes	40.82%	40
No	24.49%	24
Can't remember	21.43%	21
I didn't need an explanation	13.27%	13
<b>TOTAL</b>		<b>98</b>



## Q9 If you pay a Service charge, do you know what it is and what it pays for?

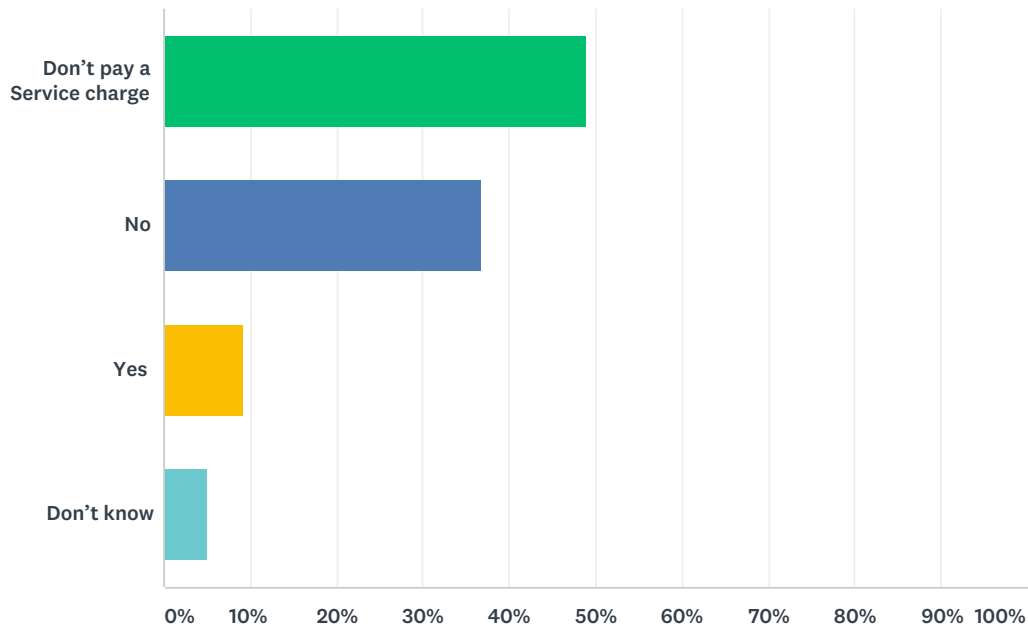
Answered: 97 Skipped: 33



ANSWER CHOICES	RESPONSES	
Don't pay a Service charge	70.10%	68
Yes	18.56%	18
No	8.25%	8
Somewhat	3.09%	3
<b>TOTAL</b>		<b>97</b>

## Q10 Do you pay into a Reserve or Sinking fund?

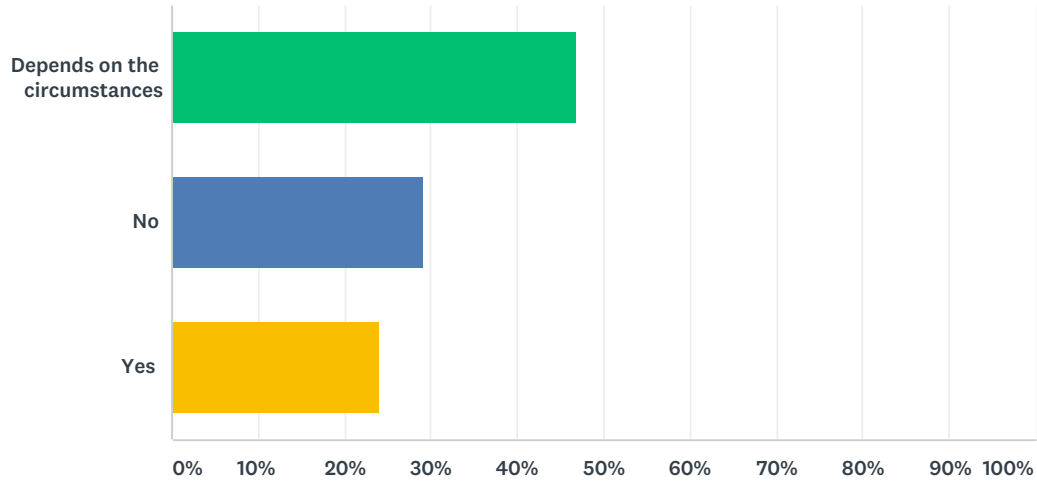
Answered: 98 Skipped: 32



ANSWER CHOICES	RESPONSES	
Don't pay a Service charge	48.98%	48
No	36.73%	36
Yes	9.18%	9
Don't know	5.10%	5
<b>TOTAL</b>		<b>98</b>

### Q11 Would you be willing to contribute more to a Reserve or Sinking fund, if you knew significant repairs might need to be paid for in the future?

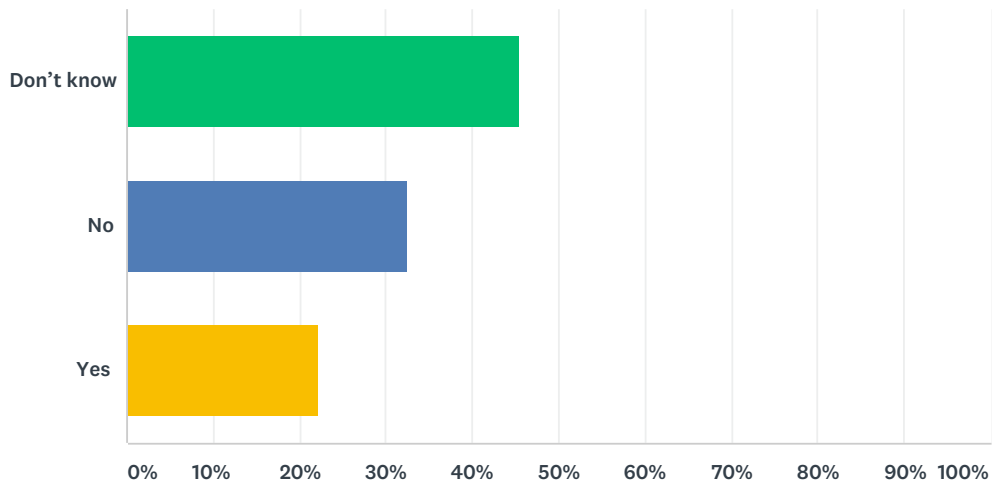
Answered: 96 Skipped: 34



ANSWER CHOICES	RESPONSES	
Depends on the circumstances	46.88%	45
No	29.17%	28
Yes	23.96%	23
<b>TOTAL</b>		<b>96</b>

## Q12 If you are a leaseholder do you know how many years are left on your lease?

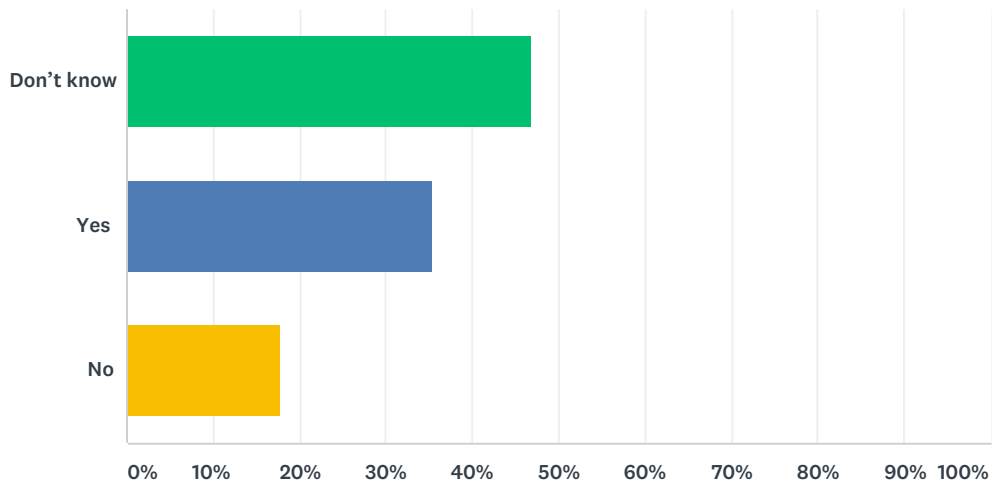
Answered: 77 Skipped: 53



ANSWER CHOICES	RESPONSES	
Don't know	45.45%	35
No	32.47%	25
Yes	22.08%	17
TOTAL		77

### Q13 If you do not own the property you live in, are you allowed to do any DIY, or alterations to it?

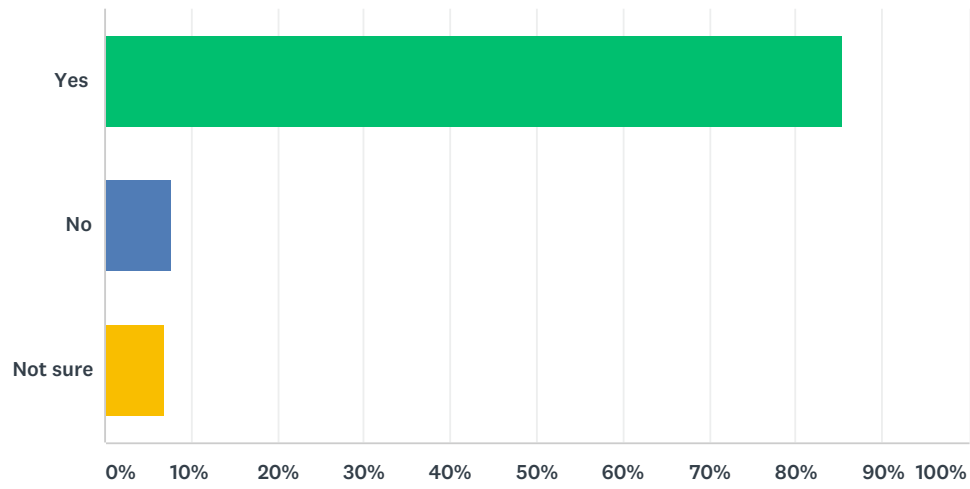
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Don't know	46.92%	61
Yes	35.38%	46
No	17.69%	23
TOTAL		130

## Q14 Are you happy with the neighbourhood you live in?

Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	85.38%	111
No	7.69%	10
Not sure	6.92%	9
TOTAL		130